



LIVE. WORK. ADVOCATE.

CTF ILLINOIS

July 1, 2019 – June 30, 2020

annual report

Fiscal Year 2020

presented by:



**COMMUNITY
SERVICES
FOUNDATION**

letter from the CEO

Dear Friend,

Community Services Foundation (CSF) is pleased to present you the CTF ILLINOIS (CTF) Fiscal Year 2020 Annual Report. This report was designed to give you a snapshot of achievements we've made as directed by our mission, vision, and core values.

Although it started as one of the most stable years in terms of programming outcomes and financial health, 2020 will go down as one of our most challenging years. We had worked so hard over the past three years to develop new programs, purchase new facilities, and upgrade our homes. We were finally in a position to enjoy the fruits of our labor, moving forward and enhancing our supports. Then, COVID-19 happened. We all know how this pandemic has impacted our lives, so I will keep things positive. I am so proud of the entire CTF ILLINOIS team: the staff, Board of Directors, families, stakeholders, and, most importantly, the people we support.

I would like to express my sincere gratitude to our staff and Board of Directors for their commitment and dedication. You have worked so hard to overcome this year's obstacles and, because of you, we have come out an even stronger organization.

With Warm Regards,

#CTFSTRONG

Mary Pat Ambrosino

board of directors

CHRISTOPHER J. HIGGINS, PSY.D.

> board chairman

JASON D. HELFERT

> secretary

MICHAEL J. SALVADOR

> treasurer

GENEVIEVE KOTTEMANN JOY

GEOFFREY A. PIGNATIELLO

CARMEN A. ROSSI

> directors

history at a glance



1971

Southwest
Community Services



2001

Charleston
Transitional Facility



2016

CTF ILLINOIS



CQL | The Council on
Quality and Leadership

Since 1971, we have supported people with diverse disabilities, guided by our commitment to person-centered services.

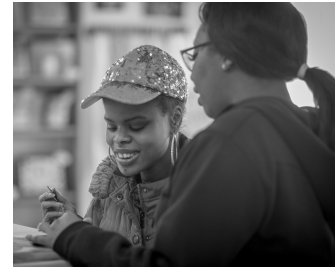
We proudly support people throughout the state of Illinois, with locations in six counties: Champaign, Coles, Cook, Logan, Richland, and Will.



an integral partnership

Since 1989, CTF ILLINOIS has been supported by
Community Services Foundation,
a nonprofit organization whose sole purpose is to support the
programs and services of CTF ILLINOIS.

Through fundraising efforts, special events, grant writing, and property
management, Community Services Foundation is able to use their
resources so that CTF ILLINOIS can focus on what really matters:
the people we support.



mission statement

empowering each individual we serve
to live the life they want to live



vision statement

creating a culture where people are not
defined by their differences but recognized
for the value they bring to their communities

your CHOICE,
our goal

core values

Debbie and David had talked about going on a beach vacation for years. After working hard to save their money and, with support from staff, Debbie and David were able to take a trip to Panama City Beach, Florida. From stops along the way and their beach-side resort to shopping and eating out at restaurants, Debbie and David chose every one of their activities with support staff helping to gather information and presenting countless options. They had the time of their lives!

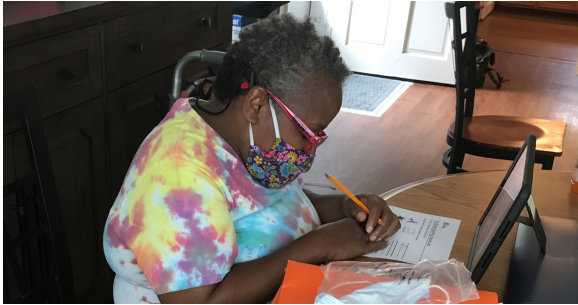


> September 2019

core values

optimize resources with
great RESPONSIBILITY and INTEGRITY

As a nonprofit organization, CTF relies on resources like grant funding in order to improve our programming. In fiscal year 2020, CTF received \$342,508 in grants, including funding to supply each CILA home with a tablet. This resource has become particularly useful in the midst of the COVID-19 Pandemic, allowing residents to learn with one another virtually and interact with their family and friends, reducing feelings of isolation.



April 2020



foster a culture of RESPECT through open communication and thoughtful actions

core values

Over the past year, CTF has enhanced many communication aspects, including expanding email availability to all staff members, improving internal communications through our eBlast, and introducing a new payroll system where employees can access their timecards and receive important organizational information. Through improvements like these and activities such as DSP Appreciation Week, we're working hard to ensure a culture of respect for all employees.



> September 2019

core values

create a place to
LEARN with room to GROW

Growing alongside our organization is important for each and every employee. In the past year, CTF provided training to staff at all levels, including a two-day leadership conference held in Charleston. Direct support training enhancements include replacing CPI with Safety-Care, a method that places an emphasis on prevention over management, uses non-coercive interventions, and embeds positive reinforcement.



October 2019 <



enjoy what you do and
share that PASSION with others

core values

We are dedicated to helping those we support find their passions in life and, one thing we have found, is many have a passion for helping others. Over the past year, people supported by CTF have volunteered at local food and animal shelters, nursing homes, Kiwanis clubs, for food and holiday drives, and more. CTF is thrilled to have the opportunity to help those we support live out their passions for volunteering in our local communities.



> December 2019



core values

strive to find ways to
continuously IMPROVE

So that we are able to provide the highest quality programming to those we support, CTF continuously seeks to improve. In fiscal year 2020, we opened three new sites, facilities that are more suitable to the needs, dreams, and desires of the people we support. Our program growth allows us to enhance program options to ensure even the most complex needs are met and to help people realize individualized goals.



October 2019



embrace COLLABORATION
to create extraordinary achievements

core values



Porcha dreamed of having a job that allowed her to teach and use her gift of compassion. Our Community Employment Department works with numerous local businesses, one of which is childcare center NDLA (Nutritional Developmental Learning Academy). Porcha was hired at NDLA and is a perfect fit. We love working with community partners to help those we support turn their goals into a reality.



> December 2019

how to help

For the past 49 years, we have been lucky to see an outpouring of community support through donations, sponsorships, volunteerism, participation in our special events, and more. Like many organizations, our upcoming fiscal year, FY2021, faces uncertain times. Most of our fundraising efforts will focus on mail and online donations. If you're looking to make a difference in the lives of people with disabilities, here are a few ways you can support us:

Honored Society Membership:

Becoming an Honored Society member is a great way to support residents at CTF ILLINOIS CILA homes.

We have 34 CILA homes throughout the state. To become a member, simply choose a home and pledge \$1,000.00/year for three years. Memberships can be individual, family, or business-sponsored.

The 18th Annual Make A Match Campaign:

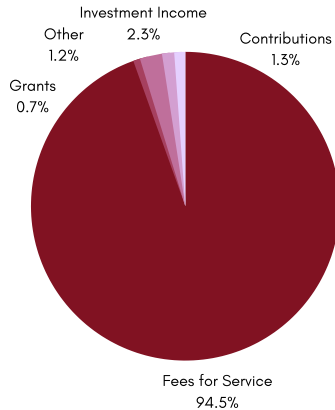
A great way to double - or even triple - your donation is through our Annual Make A Match Campaign. For 18 years, Community Services Foundation has hosted Make A Match and, this year, The Coleman Foundation is also making matching donations. This campaign has generated over \$500,000.00 for CTF ILLINOIS. Please use the provided envelope to make your donation or donate online.

For more information on these programs and other ways to give, visit us at:

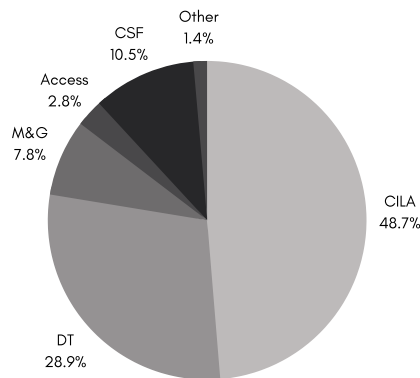
www.ctfillinois.org or www.csfil.org

FY2020 financials

REVENUE BY SOURCE



EXPENSE BY PROGRAM



We are proudly funded by:

Illinois Department of Human Services
United Way
Community Services Foundation
Individual and Corporate Donations

CTF ILLINOIS/Community Services Foundation

STATEMENT OF ACTIVITY

YEARS ENDED JUNE 30, 2020 and 2019

	<u>2020</u>	<u>2019</u>
Revenues and other support:		
Grants	\$ 159,169	\$ 130,270
Fees for services	20,808,777	19,502,187
Contributions	279,716	90,526
Fundraising events	31,211	144,820
Investment income	215,681	223,705
Unrealized gain on investments	296,509	248,244
Rental property income	52,396	31,544
Capital grants	123,139	613,883
Gain on disposal of fixed assets	(31,373)	(167,859)
Other	78,777	147,782
Total revenue and other support	22,014,001	20,965,102
Expenses:		
Program services	19,893,243	19,478,378
Management and general	1,843,291	1,626,854
Total Expenses	21,736,534	21,105,232
Net assets released from restrictions	-	(27,671)
Change in Net Assets	277,467	(167,801)
Net Assets, beginning of year	22,143,332	22,311,133
Net Assets, end of year	\$ 22,420,799	\$ 22,143,332



COMMUNITY
SERVICES
FOUNDATION

18230 Orland Parkway

Orland Park, IL 60467

www.ctfillinois.org

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empowering each individual we serve to live the life they want to live